

Terms and conditions of use

Basic provisions

- Terms and conditions of use apply to the internet portal www.mm.hr with all subdomains and *web* pages belonging to the domain mm.hr, hereinafter referred to as the internet portal MM.hr.
- The MM.hr internet portal is owned by Business Solution doo, hereinafter referred to as the Company.
- The user is any person who accesses and / or uses the services of the MM.hr internet portal, which includes unregistered users, registered users and business entities that use the Company's services on the basis of a contractual relationship.

General provisions

By accessing this site, you accept all the rules and conditions of use of the MM.hr. internet portal. We reserve the right to change, modify and supplement the terms of use of this site at any time. The changes take effect at the time of publication. The user is obliged to regularly read the Terms and Conditions of Use and it is considered that by accessing the MM.hr website he is acquainted with the current rules and conditions of their use.

- For the purpose of using the services of the internet portal MM.hr, the user undertakes to register and fill in the necessary data and contact information in the registration form. The user has the opportunity to register and log in to MM.hr via data for access to social networks that are available on MM.hr at the time of use and through the social network interface gives explicit consent to the use and storage of the necessary data. The collection of requested data is carried out in accordance with the needs of the service for the use of which the user has registered, and for advertising is based on the Law on Prohibition and Prevention of Unregistered Activities. The company does not offer its services for use to persons under 16 years of age.
- The user guarantees the accuracy of the submitted data with criminal and material liability and is obliged to keep the data accurate and up-to-date. By registering on MM.hr, the user allows the storage, use and processing of the specified data for the purpose of system operation, sending system messages and communication with customer support via e-mail and telephone. The Company undertakes to use this data only for the purposes for which it was obtained and in accordance with the relevant regulations.
- The user has the right to request the closure of his user account and the deletion of data at any time. The Company will close the user account and advertisements of that user 24 hours after the submission of the request, unless the user cancels the closing within the specified period. All notifications on the procedure of closing the user account and deleting data, the user will receive at the e-mail address he reported for the purpose of using the services of the Internet portal MM.hr.
- The Company takes care of the protection of personal data in accordance with applicable regulations and the Privacy Policy, which regulates in more detail the collection of personal data, their use, security, storage, deletion, transfer and use of tools. Business entities that are users of the Company's services are fully responsible for the personal data they collect and enter, and are obliged to inform the persons whose data they enter with the purpose and legal basis of the processing of their data. Business entities are solely responsible for the content and accuracy of the entered personal data, and natural persons who use the Company's services on behalf of the business entity can exercise all rights through the contact information provided with the user account.
- The user is obliged to take care of the security of his user password and to change it from time to time. The user is fully responsible for all damages caused by unauthorized use of access rights, as well as all content published under his username. The Company is not responsible for cases of misuse of the user password, but as soon as the user reports the probable misuse, it can take appropriate action.
- The Company is authorized at any time to close the user account of those users who violate these Terms and Conditions of Use or otherwise slow down or interfere with the operation of the Internet portal MM.hr.

- The Company reserves the right, in addition to closing the user account, to take other appropriate measures against users who violate these Terms and Conditions of Use. The conditions and relations between the user and the Company are subject to the laws of the Republic of Croatia. In case of a dispute, the court in Zagreb has jurisdiction.
- For all posts, ads, messages, texts, reports, photographs, videotapes, offers, catalogs, vouchers and other material (hereinafter referred to as content) published on the site transferred across pages or associated electronic link(*link*)to the page, exclusively suits the person from whom such content originated. The Company makes no warranties as to the accuracy, completeness or authenticity of such content. In the event of any claims by third parties for damages or any other basis, which would be related to the content submitted by the user, the user assumes full responsibility and obligation to take all actions to defend and protect the Company from all such requirements. The User undertakes to reimburse the Company for any costs as well as all damages that would occur based on the request of third parties, and on any basis related to the material submitted by the user.
- It is forbidden to order and publish content that is illegal, harmful, threatening, abusive, harassing, defamatory or in any way harmful to minors. Content that contains personal data of other persons without their explicit consent is not allowed. The user undertakes not to publish content that is in conflict with the law, other regulations and the Constitution of the Republic of Croatia. The user undertakes in particular not to sell and advertise the sale of goods or the provision of services that would infringe the copyrights and related rights of third parties.
- All possible disputes arising from the relationship between the Company's users and advertisers (arising due to the veracity of information about the user or the content of the offer, the subject, the price of the offer, the duration of the action, etc.) are resolved exclusively between users. The Company is not liable for any damages of any kind, incurred as a result of such relationships.
- In order to improve its service, the Company uses and analyzes information it has about its customers, including information about customer interests, activities and reviews, and to select and personalize advertisements and other marketing notices that promote the Company's products and services.
- As an additional function for registered users, the company offers the possibility of notification by e-mail or sending notifications. The company does not take responsibility for timely or detailed notification of users.
- It is not allowed to copy and use any part of the MM.hr site, including data provided by users, without the prior written permission of the Company.
- The Company is not liable for any damage that may occur due to interruption of availability, non-publication, or deletion of content or misuse of publicly disclosed data.
- The Company is not responsible for any costs that may be incurred by the user, which may arise due to the use of the Internet portal MM.hr.
- The MM.hr web portal contains links to the websites of other servers. The Company is not responsible for the content of third party websites, does not guarantee and does not assume responsibility for harmful, illegal content or other legal violations on third party websites. The Company will remove any link or content as soon as possible after it is fully satisfied that it violates positive legal regulations or is in any way harmful or undesirable.

Submission of advertisements on MM.hr

- MM.hr is intended for public publication of advertisements and related services that will enable the most efficient publication and search of advertisements. By sending a request for the publication of the ad, the user agrees to publish his ad on MM.hr and personal data, as set in the settings or entered in the content of the ad, which can be seen by all persons who have access to the Internet. The user can request the deletion of the ad for any reason by logging into their account and confirming the deletion of the ad.
- Advertisements must be written in Croatian.
- The advertisement must contain specific information about the item being sold. The description must relate only to the subject of the sale. Advertising does not permit the advertisement of other items, services, demand, or anything else that is not directly the subject of the sale.
- The images in the ad must be images of the item being sold. It is not allowed to publish logos, banners, etc.
- Product lists are not allowed. Only one sales item is allowed in one ad.

- The content of the ad must belong to the appropriate section.
- The title of the ad must describe the subject of the sale. It is not allowed to enter the titles of other in the title *web* pages or more identical characters in a row(eg: *** apartment).
- Ads inviting you to participate in various online marketing and pyramid games are not allowed. Likewise, ads calling for illegal gambling are not allowed.
- A user can have only one username and can submit only one ad for one subject. It is not allowed to change the subject of advertising within the leased advertising package or product, nor is it allowed to publish advertisements for the same subject in two different sections.
- Companies, craftsmen, associations and agencies through the internet portal MM.hr sell items and submit ads exclusively through the I am a professional section.
- Internet connection(*links*)with the Internet portal MM.hr: allowed only to connect to additional description of the item. *Links* to sites advertising various services are not permitted.
- The company reserves the right to delete or not publish ads that do not meet certain criteria or are in conflict with these terms and conditions.
- The Company has the right to remove, edit, modify or refuse to publish the advertisement without notice, and this will happen in the following circumstances:
 - when the advertisement is submitted in the wrong section
 - when the product and / or advertiser infringes copyright and / or other intellectual property rights
 - when the product may cause damage and / or infringe the intellectual property rights of another, in any way
 - when the product and / or content of the advertisement contains discriminatory aspects, (child pornographic materials or illegal materials under Croatian law
 - when the content of one advertisement contains several products or services which are not arranged in the correct category
 - when the ad was in any way abusive
 - when an ad is suspicious in terms of advertising stolen or illegal goods
 - when the advertisement in any way impairs the quality of content
 - when advertising demand
 - when there is suspicion of abuse of the Internet portal MM.hr
 - when price stated in the advertisement is not the actual sale price The
 - Company reserves the right to amend an individual advertisement a, without changing the content of the subject advertisement (proofreading interventions, supplementing data, etc.).
- By publishing an advertisement on the MM.hr internet portal, the user undertakes to conscientiously respond to inquiries from other users (by phone or e-mail). The user must have an active email address where he regularly checks his mail.
- By their request to publish an advertisement, users irrevocably authorize the Company to use, copy, publish and distribute this content in other media. The company will not publish the user's personal data in other media, but only the content of the advertisement and the *link* to the internet portal MM.hr.
- It is not possible to get a refund or use the paid funds for the unused part of paid ads or refund in case of account closure, deletion and deactivation of ads due to violation of these Terms and Conditions of Use. Funds paid into the Company's account can be used exclusively for advertising on the MM.hr internet portal, and the user is not entitled to transfer these funds in part or in full to another user, to another account, exchange for another service or make a refund.
- In case of exercising the right to a refund of the paid funds, the user has the right to a refund only of those funds that were realized through bank transfer, bank cards and *prepaid* vouchers.
- The Company does not guarantee that a user will be able to access the content of their ad once it expires. Therefore, it is recommended that the user store the content and images of the ad with them so that they can use it in another context.
- Electronic communication between MM.hr users is intended for conversations related to the product or service offered in the ad, for the purpose of:
 - informing about the details of
 - the transaction transaction, or trading related to the advertised product or service
 - Information about other products or services if the advertiser is a business user.

Final Provisions

These Terms of Use apply and are effective from April 1, 2021.

- All comments to Article 11a. You can submit the Consumer Protection Act in writing:
 - to the address of the company: Ilica 71, Zagreb
 - via e-mail: support@mm.hr
- undertake to respond to the complaint within the period specified by the Consumer Protection Act.

Information on MM.hr system manager:

Business Solution doo

Address: Ilica 71, 10 000 Zagreb, Croatia

E-mail: info@mm.hr

Company information:

The company is registered in the court register at the Commercial Court in Zagreb, MBS 081202683, OIB 39195599405. The share capital of HRK 200,000.00 has been paid in full.